



March 9, 2021

Dear Valued Customers and Manufacturers,

We hope this letter finds everyone well. On November 16, 2020 HMI switched our ERP system to platform called NetSuite. The format on our Quotes, Purchase Orders, Invoices, etc... are in a different format and may be sent to you via our automated system. Now that we are several months into implementation, we wanted to make sure that you are receiving documentation from us in a prompt and efficient manner.

Please be on the lookout for documentation from us, and don't forget to check your spam or junk folders. We ask that you contact us at 704-523-5000 for additional information or if you have any questions. Thank you and continue to stay safe.

A handwritten signature in black ink that reads 'Geoffrey Bent'.

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